

### MANAGED SERVICES FOR INSTALLATION

#### Faster rollout with no downtime

To maintain the performance of your IT environment, it is important to ensure that new or optimized client and server equipment is installed quickly and without downtime.

#### Fully prepared for new equipment with audius Managed Services for Installation

**audius Managed Services for Installation** help you prepare servers, virtual machines, PCs, laptops, and other devices for use and adapt them to your standards and requirements. We can, on request, also perform all installations of client and server equipment at our premises.

This allows new devices to be used immediately by users, server and infrastructure components, in stores for example, to be rolled out without delay.

#### ! Benefits for your company

- Future-proof solutions tailored to company requirements
- Agile service development, modularly applicable
- Reduced deployment times thanks to standardized installation

- Greater end-user satisfaction due to automation
- Faster installation due to central processes
- Volume-based billing or flat fee

#### ✓ audius services

##### Strategy

- In-time-at-desk delivery
- Concepts for installation and rollout
- Processes aligned to installation philosophy

##### Technology

- Basic installation on desktop / laptop / tablet / mobile phone / server / infrastructure
- Software loading pipeline

##### Care & culture

- Central staging – onsite / remote
- Packaging
- Knowledge management
- Delivery
- End user training

##### Service management

- Service hours according to requirements
- Reporting of defined SLAs
- Provision of services in accordance with ITIL

#### i audius expertise

We have been a qualified partner to big companies, offering complex installation services, for many years. We continue to develop this expertise and use it successfully in other projects.

Our certified audius experts use their specialist knowledge to ensure the deployment of your environment. If necessary, we will bring in additional specialists to optimize, design, and build new installation services. Thanks to our comprehensive installation services, you are free to focus entirely on your core tasks!

#### 💬 Talk to us about your custom solution.

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