

MANAGED SERVICES FOR COLLABORATION

Productive collaboration throughout the company

Employees can only work together in an optimal manner if their communication and collaboration tools are precisely tailored to the requirements and processes in the company. Modular, on-premise, or cloud-based voice, video, and messaging solutions facilitate transparent communication throughout the company.

Increase efficiency with audius Managed Services for Collaboration

audius Managed Services for Collaboration can be relied on to set up and manage an IT environment for collaboration. Managed services include 1st and 2nd level support for your platform, up to 24/7 operation, and monitoring of the digital workplace environment. We therefore ensure that the environment meets both – your business needs and the user expectations. The comprehensive service of **audius Managed Services for Collaboration** helps you focus on implementing your strategic business initiatives.

! Benefits for your company

- Optimization of communication processes
- Greater user acceptance and satisfaction

- Increased employee productivity
- Effective collaboration within a short time frame
- Complete transparency of costs

✓ audius services

Communication platform

- Selection, design & commissioning
- Administration of the solution
- Monitoring and operation

Strategy

- Design, building and operation of communication platforms
- Platform monitoring / updating
- Analysis of performance data & derivation of measures
- Administration of the platform
- Interface with vendors

System landscape

- Cisco: Unified Comm., Jabber, WebEx
- Microsoft: Exchange, Teams, SharePoint, Skype for Business
- IBM: Notes, Domino server

Care & culture

- Dedicated / shared desk
- 1st / 2nd-level support
- Benefiting from the use of new technologies
- User administration

Service management

- Business process monitoring & reporting
- Service times up to 24/7
- Continuous optimization as part of CIP, e.g. automation
- Provision of services, in accordance with ITIL for example

i audius expertise

We have been a qualified partner to big customers, offering managed services in various areas for many years. audius engineers harness their business experience to develop solutions that will help you achieve your business goals: communication concepts in the enterprise environment that ensure reliable collaboration throughout the company!



💬 Talk to us about your custom solution.

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