Make your field services fit for the future!

audius

ServiceWorkshop

Customers expect first-class service. We can help you deliver it quickly and efficiently!

✓ What it is all about

The ServiceWorkshop from audius is an unique service on the market to optimise your field services. We support you in making your service processes more effective and future-proof. The focus is on digitalisation, customer loyalty, reduction of costs, increase in customer satisfaction, increase in efficiency, integration in the organisation and in many other areas.

✓ How does the ServiceWorkshop work

In a 2-day workshop, specialised audius consultants work together with your experts to carry out an individual fit-gap analysis for audius.CRM Mobile Service. The standard process are being compared with your processes. In addition, we advise you on how the issues have been solved in other companies. We document the resulting gaps for you on a high-level.

✓ Result

A indicative price quotation is based on a first requirements document for the introduction of audius.CRM Mobile Service.

✓ Costs

On request.

✓ Interested in the workshop?

Please contact us directly.

✓ Why audius

audius is a leading medium-sized IT and software company, it has been on the market since 1991. The portfolio includes innovative software solutions in field service management, business process mobilisation as well as system integration for service, maintenance and facility management.

- Since 1991 experienced in the field of service management, customer service and sales management
- Using state-of-the-art and proven technologies
- First black belt partner for Microsoft Dynamics field service implementations in the DACH region
- Certified quality management and excellent innovative spirit
- Customers in various industries, from medium-sized businesses to corporate groups and public-sector clients

Since 30 years always one step ahead. We would be happy to advise you!

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Strategic partner for field service from

Microsoft

Microsoft Partner | Gold Application Development
Silver Cloud Customer Relationship Management

SAP Partner

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