Success Story:

Elisabeth-Klinik Rolls Out iPads to Improve Mobility

audius

As one of the largest orthopedic rheumatology hospitals in North Rhine-Westphalia, Elisabeth-Klinik uses the latest technology to meet the challenges of everyday hospital life.

This includes the targeted use of iPads in conjunction with a hospital information system. Besides improving the efficiency of administrative and medical processes, this also improves communication and the flow of information between departments.

In orthopedic and rheumatology care, visually documenting diagnostic findings plays a central role. This is greatly simplified by the use of iPads, which allow images and data to be captured and processed directly and seamlessly integrated into the hospital information system.

GRUPPE JG Elisabeth-Klinik BIGGE

The **Challenges**

The most **complex task facing** the hospital was how to **manage the iPads efficiently without impacting flexibility during daily hospital life**. The devices were frequently used by different employees every shift, meaning that a smooth handover was essential.

This represented a major challenge, however, as the iPads had to be **reset manually** and **completely reconfigured after each use to ensure data protection and functionality**. This proved **extremely time consuming and inefficient**, especially during the hectic working day at the hospital, where devices have to be available as swiftly as possible.

The **Solution**

A customized solution combining Jamf Pro and Apple Business Manager has simplified daily working life:

1. **Automated device management**
   Automated Device Enrollment (ADE): As soon as the iPads are online, they are configured automatically. There is no longer any need for manual setup, which considerably simplifies and speeds up the process.

2. **Preconfiguration of the hospital information system app**
   The essential hospital information system app is set up in advance by the Jamf Pro mobile device management (MDM) system. This means that the app is immediately ready for use when accessing the device, without any additional effort for the user.

3. **Security and focus**
   Home screen customizations and restrictions: The home screen has been customized to provide access to work-related apps and functions only. This reduces distractions and security risks, as unauthorized apps and functions remain blocked.

4. **Efficient reset**
   Thanks to ADE, the devices are quick to reset and reconfigure after each shift. Not only does this ensure a smooth transition between employees, but it also guarantees data protection compliance.

The **Result**

The integration of the iPads in combination with Jamf Pro and Apple Business Manager has **considerably simplified** work processes at Elisabeth-Klinik. Not only is **device management more efficient**, but **compliance with high security standards** is also **ensured**.

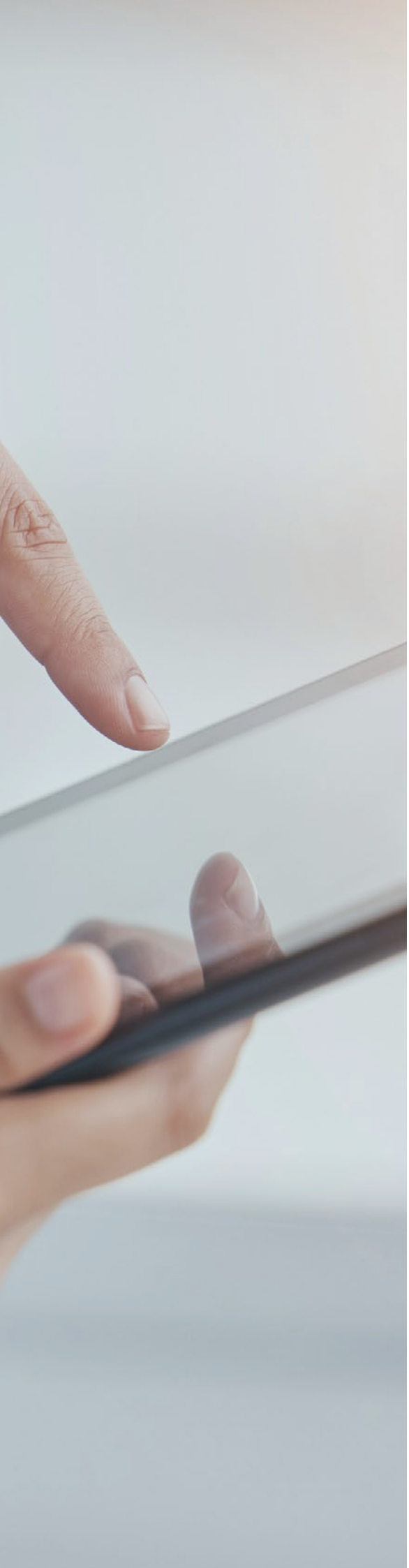
The targeted use of this modern technology has helped **prepare** the hospital **for future challenges**, improve process efficiency and **enhance patient care**, benefiting both employees and patients.

„We are delighted at the iPad integration, which was implemented by audius! The devices are managed using Jamf software, which was already used to a lesser extent. audius supported us with the comprehensive reconfiguration. At the end of the project, the configuration was rolled out to 50 iPads and was available immediately.

We were particularly impressed by audius' extensive expertise during every step of the project."

Elisabeth-Klinik gGmbH

Ralf Gerke
IT Department



Contact:

Matthias OTT
Business Unit Manager
Device Management & Security

matthias.ott@audius.de
+49 7151 369 00 385

For over a decade, Matthias Ott has been managing devices for customers in diverse industries. His team of experienced device management and security experts help customers integrate their iOS, Android, and macOS devices into enterprise infrastructures and processes.

audius
Mercedesstr. 31
71384 Weinstadt
www.audius.de