

Make your field service
fit for the future!

The ServiceFit Program: **ServiceCheck**

Customers expect first-class service. We help you deliver such service quickly and efficiently.

What it is

The ServiceFit Program from audius is a service, unique to the market, that optimizes your field service. We support you in shaping your service processes so they are more effective and future proof. The areas we focus on include digitalization, customer loyalty, reducing costs, increasing customer satisfaction, improving efficiency, integration within the organization, and much more.

How the ServiceCheck works

Experienced audius consultants work together with your experts to analyze the status quo of your field service processes. The optimization potential is then identified and substantiated together with the departments involved.

Of course, we always keep an eye on the industry benchmark, that is, on what other companies are doing.

Result

Documentation of the status quo and the identified optimization potential, including starting points for shaping your service even more efficiently and increasing your customer loyalty significantly.

Why audius

audius is a leading medium-sized IT and software company that provides solutions for field service management, business process mobilization, and system integration in services, maintenance, and facility management.

- More than 25 years of experience in service management and sales management
- Use of proven cutting-edge technologies
- First black-belt partner for the field service solution from Microsoft
- An extraordinary drive to innovate
- Midsize, corporate, and public customers from a variety of industries

We are happy to advise you – audius, for 25 years, always one step ahead!

Christian Schilling · Head of Sales and Consulting · Phone: +49 (0)7151 / 369 00 289 · Mobile: +49 (0)173 / 32 42 697
Mail: christian.schilling@audius.de